



MADE SUSILA

Information Technology

📍 Jl. Wisnu Marga, Tabanan, Bali

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S O C I A L

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P R O F I L E

I am a person have high motivation in work, good communication and quickly learns new things. I really like challenges. I am interest working in Hospitality, since working at the Grand Mirage Hotel until now. In everyday, I like to look for things related to technology which help in Hospitality

E D U C A T I O N

● ELEMENTARY SCHOOL

SD NO 2 KUWUM, TABANAN, BALI
1998 - 2004

● JUNIOR HIGH SCHOOL

SMP N 1 MARGA, TABANAN, BALI
2004 - 2007

● SENIOR HIGH SCHOOL

SMA N 1 MARGA, TABANAN, BALI
2007 - 2010

● SISTEM KOMPUTER

STMIK STIKOM BALI
2010 - 2014

S K I L L S

E X P E R I E N C E

● IT DW

From Dec 2014 to March 2015 | Grand Mirage Resort Bali

Handling sound systems and related about audio visual, and also supporting IT job desk like troubleshooting Wifi, managing key door lock and handling guest meeting and wedding

● IT Staff

From Mei 2015 to Dec 2016 | Samabe Bali Suites and Villas

Troubleshooting networking, setting HP access point and switch, setup LAN cable, maintenance printer, handling onity key door lock and safe deposit box, handling weddings events, setting IP CCTV Vivotek and Hikvision

● IT Officer

From Dec 2016 to Feb 2020 | Harper Kuta Bali

Managing cloud VHP System, managing and setup meraki cloud controller, setting meraki access point and switch, setting drobo file server, managing key onity system and fail over, make internet fail over procedure, setup and install cctv and DVR dahua, mikrotik setup, landing page setup and handling PABX Transtel and SIP Flexindo

● IT Support

From Feb 2020 until now | The Ungasan Clifftop Resort and Sundays Beach Clubs

Managing HMS, Agilysys, Bees and SUN System, managing Infor and Datacom Intercae, managing tax interface, make CCTV and network layout, managing Panasonic PABX, managing and setting QNAP File Server, managing and setting Active Directory, Managing HMS, Agilysys, Bees and SUN Server, make backup sechedule, setup and setting CCTV and NVR Dahua, Setting Access Point Ubiquity and EnGenius, Troubleshooting Desktop and POS tablet, setup and setting mikrotik, make monitoring system with SNIFER, develop inventory system with SNIPE-IT, operate gmail admin dashboard, managing Sundays landing page

F R E E L A N C E S

Weddings Invitation Web Design

make online invitation for wedding events.

IT at Capital Hotel | April 2021 - Sep 2021

Incharge as IT and setup Unify Access Point and Controller, CCTV, mikrotik and managing website stayatcapital.com

R E F E R E N C E S

HRM Harper Kuta Bali

Ni Nyoman Wirawati

Phone: 085-637-069-96

Email: kutahrm@harperhotels.com

Corp. IT Director | Archipleago International

Nikolas Katuuk

Phone: 081-821-4611

Email: -

- Networking
 - Web Programing
 - Troubleshooting
 - PMS System
- POS System
 - Door Lock
 - PABX System

General Manager | Capital Hotels

Sonny Juliono

Phone: 081-338-513-184

Email: gm@stayatcapital.com

L A N G U A G E S

- Indonesia
- English

I N T E R E S T S



Music



Travel



Read



Futsal